AutoReturn, helping create safer roadways.

AutoReturn’s solution provides a better consumer tow experience, makes safer roadways and reduces claim cycle times.

CITIZEN EXPERIENCE
AutoReturn is a single technology platform and managed services offering that provides vehicle owners up-to-the-minute data as to who towed their vehicle, its location and what fees are owed. With AutoReturn, citizens have the ability to find vehicles online or by calling our 24/7 customer support centers. That means no more long hold times with agencies and endless hours searching for their vehicle. No more hidden fees or unfair billing practices from predatory tow companies.

SAFER ROADWAYS
AutoReturn’s dispatch and tow management process has a proven track record of not only clearing accidents more quickly, we reduce traffic congestion and secondary crashes. This results in reduced property damage, injuries and deaths. Law enforcement is then free to focus on higher priority police work to help keep our communities safe.

CLAIM CYCLE TIMES
AutoReturn helps get the claim process underway more quickly and consumers and insurance companies benefit from our real-time data that tracks vehicles towed by our partner tow companies. In addition, we photograph, inventory and document damages as well as contents of the vehicle.

The true major benefit to both insurance companies and citizens is reduced secondary accidents. Without the crash, property is not damaged and people are not injured. This results in long term savings through reduced insurance rates.

Don’t just take our word for It! Check out these stats in Nevada and Texas.

NEVADA HIGHWAY PATROL
Implemented AutoReturn in 2018 and as a key component of an overall solution, Nevada Highway Patrol was able to:

• Reduce Urban Area Response Times:
  > Before AutoReturn—Average Response Time = ~39 Minutes (manually estimated)
  > After AutoReturn—Average Response Time = 14 Minutes (accurately tracked)
• See a 30% reduction in secondary crashes
  (part of a comprehensive traffic safety program)
• Ensure quick, safe clearance with troopers being able to send photos of incident scene to tow company

CITY OF FORT WORTH, TEXAS
Implemented AutoReturn in 2019 and published the following results after the first year live on the solution:

• Reduction of 486 interstate accidents annually
• Reduction of 1,525 accidents in the city
• 19 fewer accidents with fatalities/15 fewer fatalities

AutoReturn is committed to the future and can provide continued improvement possibilities for the insurance industry. First notification of loss, analytics and predictive analytics are just a few things AutoReturn improves for consumers and insurance companies.

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