

# AutoReturn *In Action*

AutoReturn is helping the 13th largest city in the U.S. save lives, money and time.

**LOCATION:** Fort Worth, Texas

**POPULATION:** ~895,008

**CUSTOMER:** Fort Worth Police Department

**LAW ENFORCEMENT TOWS PER MONTH:** ~1,500 to 2,000

**REPOSSESSION & PRIVATE PROPERTY IMPOUNDS PER MONTH:** ~3,000

19 fewer accidents with fatalities | Reduced interstate accidents: 486

Reduced accidents in city: 1,525 | Hours saved in police records department: 3,600

## LIVES SAVED

Fort Worth is proud to report that secondary accidents, serious injuries and fatalities have been greatly reduced.

## TIME SAVED

For the first time in history, Fort Worth is able to track dispatch response times accurately.

## MONEY SAVED

The city's records department and police dispatch communications have saved considerable time and money by creating efficiencies with AutoReturn.



# THE FACTS

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## LIVES SAVED

### Accidents on freeways and highways:

Reduced from 5,924 to 5,438 – total reduction of 486

### Accidents in the city:

Reduced from 17,930 to 16,405 – total reduction of 1,525

Fatalities reduced from 120 to 105

Accidents reduced from 107 to 88

## TIME SAVED

### High priority interstate dispatch requests:

Reduced from 30-45 minutes to 13.84 minutes

### Rotational tow responses times:

Reduced from 30-45 minutes to 16.74 minutes

## MONEY SAVED

### Police reporting/records department – manages the repo and private property impounds:

Average minutes to manage each tow request: reduced from 5-7 minutes per call to 1-2 minutes per call – 18,000 minutes per month saved

### Police dispatch communications department:

Manages tow requests

### Labor hours:

Reduced by 2,250 hours per month

*Join dozens of other cities, counties and states that improve public safety, commerce and citizen services by partnering with AutoReturn.*

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**AutoReturn**  
Towing management, simplified.