



Procedure for Recovery of Towed Vehicles

Vehicles towed by the San Francisco Police Department and the San Francisco Department of Parking and Traffic are stored at AutoReturn storage lots.

The release of vehicles is obtained through AutoReturn at 450 7th Street.

The storage lots are located at:

- Short Term Lot - 450 7th Street at Harrison Street
- Long Term Lot - Pier 70 (Entrance is at the end of 22nd Street at 3rd Street)

Vehicles towed by the San Francisco Police Department:

- Require a police release prior to release by AutoReturn. You may obtain one at Southern Station located at the front of 850 Bryant.
- Vehicles towed by the San Francisco Police Department STOP program require a release from STOP department located at 850 Bryant, Room 154, prior to release from AutoReturn. Office hours are Monday through Friday, 9AM to 3PM.

Vehicles towed by the Department of Parking and Traffic:

- Released directly by AutoReturn

What you need to get your vehicle released:

- Pay outstanding citations:
 - If the vehicle has 5 or more citations (past due), these must be paid prior to release of vehicle. No exceptions.
 - Citations pending hearing or under Project 20 do not need to be paid. DPT requires that the citations be under hearing or Project 20 status *prior* to tow of vehicle.
- Current Driver's License.
- Key to vehicle
- If vehicle was towed for expired or missing registration, evidence of current registration or DMV one-day moving permit is required for release
- Payment by:
 - Credit/Debit card (Visa, MasterCard, American Express, Discover)
 - Cash
 - Check (with Authorization)